Tigemma®

Quality Policy

In connection with the vision and objectives, TIGEMMA, spol. s r.o. declares following
Quality Policy to support strategy for achieving production excellence in services and product deliveries. Quality policy
is focused on following areas:

1) CUSTOMERS
> The objective of our activities is to achieve 100% fulfillment of our customers' requirements.

2) EMPLOYEES
> With our care of individual employees and creating working conditions, we strive to:
Develop skills and capabilities of our employees.
Set up motivating and fair remuneration system.
Ensure stability and perspective at work.
Build team spirit, mutual respect and cooperation.
Ensure safety and health protection at work.

3) SUPPLIERS
> We establish long term and mutually profitable relationships with our partners.

5) SYSTEM AND PROCESS APPROACH
> We manage our company based on objectives set for individual entities and processes with emphasis on value
added and effort to reduce waste.
> We use and further develop our Quality Management System according to specifications in CSN EN ISO 9001,
Quality Management System for welding according to CSN EN ISO 3834-2 and DIALOG management system.
> We consistently perform risk assessment, and we also plan and prevent occurrence of abnormalities.

5) CONTINUOUS IMPROVEMENT
> We believe that company development and improvement processes are continuous and systematic processes.

6) CORE VALUES

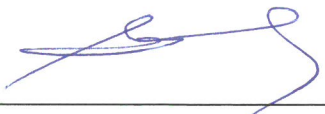|	
Value	We focus on creating values and continuous improvement.
Quality	Quality is basic parameter in our work.
Work on schedule	Together with quality, work on schedule is core factor for us.
Proactivity	We proactively take responsibility, submit proposals and think about contexts.
Everything can be done	Instead of excuses why something cannot be done, we assert open and constructive approach to demands.
Respect a cooperation	We are in the same boat, we will succeed together.

Bělotín, 30th January 2024

Ing. Lukáš Stoklásek
Quality Manager

Ing. Vladimír Matela
Executive Director

Zdeněk Knápek
Managing Director